



# PSPG



## Pleasley Surgery Patient Group Newsletter

Issue December 2017

### Christmas Surgery opening hours:-

25th December —CLOSED  
26th December—CLOSED  
27th —29th December - Open as normal  
New Years Day—CLOSED  
2nd January 2017—Open as normal

**We would like to wish all our patients a Merry  
Christmas and a Happy New Year**

### Surgery Opening Hours

Monday 8am—6.30pm  
Tuesday 8am—6.30pm  
Wednesday 8am—6.30pm  
Thursday 8am—7.30pm  
Friday 8am—6.30pm

Why did Santa's helper  
see the doctor?

A. because he had low  
elf esteem!

### Staying safe and well over winter:-

You can check out the link below for some online help and advice :

<http://www.ageuk.org.uk/health-wellbeing/keeping-your-body-healthy/winter-wrapped-up/preparing-for-winter/>.

Leaflets are also available in reception.



### Flu Vaccination's

We had a great turn out again for our flu vaccination clinics. We would like to thank everyone for attending, we managed to vaccinate over 800 people. We would also like to give a big thank you to our PPG group who came into surgery to assist in the smooth running of the clinics.

If you would like to become a PPG member, please ask at reception all ages welcome.



### PPG Christmas Raffle:-

Our PPG are holding a raffle to raise money for the following Children's charities:- Make a Wish Foundation, Rainbow Trust, and Bluebell Wood Children's Hospice.

Tickets are on sale in reception and from any of our PPG members at £1 per strip of tickets. To be drawn on the 18th December. Don't miss out, make sure you have a ticket.!





## In House Patient Survey 2017 —Action Plan

Following the comments made in part 3 on the in house survey carried out in August, were it asked about making improvements the following action plan has been devised:-

**Bigger Car Park**—A discussion was held with Dr. Patel with regards to plans for 2018, to make the garden at the rear into a staff car park, hence releasing more spaces at the front for patients.

**Appointments**—Appointments have been amended Dr Patel now has more pre-bookable appointments to offer, more availability for online appointments, and our Advanced Nurse Practitioner now has more on the day/ urgent appointments.

**More Drs (female)** - We have tried to recruit another GP since Dr Patel took over in 2015, but have had no success, we therefore recruited an Advanced Nurse Practitioner (ANP) and we have a 2nd female ANP due to start in January 2018



### Extended Access to Appointments:-

From 1st November we will be working with some of our local practices to offer additional later appointments, as well as Saturday Morning appointments. The local practices comprise the following:- Oakwood, Bull Farm, Medan Vale, Pleasley, Sandy Lane and Warsop Surgeries.

- Appointments will be available weekdays up to 8pm in our local area, each surgery has a set day to cover and Pleasley Surgery will be Thursdays.
- Appointments will also be available on Saturday Mornings (by rota) in our local area, so not always here at Pleasley Surgery. These appointments are for non-emergencies and pre-bookable only.
- General enquiries, emergency/urgent appointments and collection of prescriptions will continue during our normal working hours.

We are working with the Clinical Commissioning Group (CCG) to work with the hospital, so that we may be able to offer this service during our new extended hours in future.

## Did you know you can self refer to the following services:-



Stop Smoking Service:-

Website:- [quitnow.smokefree.nhs.uk](http://quitnow.smokefree.nhs.uk) or phone:- Phone 0800 561121 or Text QUIT to 66777. Leaflets available in reception.



Free Weight Management Service:-

Website:- [nottshelpyourself.org.uk](http://nottshelpyourself.org.uk) or phone:- 0333 005 0092



Counselling Service:-

Website:- [trentpts.co.uk](http://trentpts.co.uk) for Nottinghamshire patients  
phone:- 0115 8963160 for Derbyshire phone:- 01332 265659.  
Leaflets available in reception.



Vasectomy Service:-

Website:- [nottinghamroad.co.uk](http://nottinghamroad.co.uk) or phone:- 01623 624137  
Leaflets available in reception.



A non-clinical support service for the over 50's at risk of trips and falls or social isolation.

Phone: 01623 555551

Leaflets available in reception.

